

19 July 2021

Visit safely

We want to ensure that all visitors and staff feel safe and comfortable at the museum as official easing of social distancing and other measures came into place on 19th July. In keeping with industry guidance, we have decided to continue our Covid-safety measures until otherwise announced. This includes online booking, timed visits to limit capacity, and wearing a face mask (unless exempt). We look forward to welcoming you at the museum soon.

- Visitor numbers continue to be restricted, with timed entry slots to avoid overcrowding and ensure that social distancing is maintained;
- Members as well as non-members are encouraged to pre-book tickets in advance either online or by phoning the museum;
- Upon arrival at the museum, visitors simply give their names to shop staff, who will check these against the list of bookings;
- Visitors are strongly encouraged to wear a face covering;
- Hand sanitiser is available throughout the museum;
- Card transactions are preferred in the shop;
- There is a protective screen in the shop and staff and volunteers continue to wear face coverings;
- Galleries and public spaces are subject to enhanced and frequent cleaning;
- Gallery doors are kept open to allow air to circulate;
- Booking details are retained for 21 days after your visit for NHS Test and Trace purposes. A QR code is available at the entrance to check in with NHS Covid-19 app and visitors are encouraged to make use of it;
- Anyone exhibiting symptoms of Covid-19 – or who has come into close contact with somebody who has – should not visit the museum.

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